

# DEPENDABLE CAMPER RENTALS

512-484-7955

## Terms & Conditions

### Reservations/Deposits/Cancellations

Reservation Application & Terms and conditions signature page must be filled out in its entirety and presented for approval. Upon receipt of application, the appropriate deposit amount will be collected. Credit cards are charged for full deposit amount at time of acceptance. No reservations can be held without receipt of the deposit. Reservations are on a first come first serve basis. *Canceling any reservation 30 days prior to departure date is a \$200 cancellation fee and total loss of rental amount when less than 10 days. Any cancellation must be in writing. Rental amount will be run in full 10 days prior to pick up date.*

### Security Deposit

A \$200 (Pop up Trailer), \$500 (Travel Trailer) and \$1000 (Class C) security deposit is required at time of reservation and will be refunded 10 days after trailer is returned, as long as, unit is returned clean, holding tanks emptied, and no damage was done to the trailer. Damages, additional charges or disputes may further delay deposit refund. Deposit may be made by credit card, please note, amount will not be run on card it will just be held in system except for Class C rentals. At the time of trailer return, in the event of damage, an additional security deposit of up to \$2500 may be charged and used to remedy all repairs that are required to have the trailer fixed and in normal operating condition. This includes, but is not limited to, out of service charges. Lessee is responsible for 100% of all damage and cost to the rented unit (rub marks from tree's, cracked windshield, material damage, tires, awnings and etc.)

### Towing Requirements

The following equipment is required to tow travel trailers/pop up trailers.

#### Travel Trailer:

Minimum class 3 2" receiver hitch (draw bar with 2 5/16 ball will be provided)  
7-way round plug for hook up

#### **Electronic Brake Controller Box in Vehicle**

V-8 or above Engine  
Sway bar system will be supplied for Trailer  
No bumper ball applications are expectable  
No Spare Tire Mounts on back of Vehicle

#### Towing Weight of Travel Trailers.

31Ft 6800lbs    29Ft Sprinter 7680lbs    27 Ft 4900lbs 26ft Jayco 5685lbs    21ft and 19ft 3450lbs  
Make sure you vehicle can tow these.

#### Pop Up Trailer:

2" Ball on receiver hitch (no bumper ball application)  
Flat plug or 7-way round plug on vehicle for light hook up  
No Spare Tire Mounts on back of vehicle

You are responsible for determining the towing capacity of your vehicle. Consult your owner's manual for details.

Hitch receiver heights must be 13" to 22" from ground to center of hitch.

You must have current liability coverage on your tow vehicle and must call insurance company and add trailers to your policy before departure. At departure, copy of your insurance will be made.

### Service Calls

Customers are provided a telephone number for any emergency. In cases where a service call is required due to inappropriate use by customer of a unit's mechanical features, a service call fee will be charged at the rate of 125\$ per hour with a minimum charge of \$125.

### Age Requirements

All customers must be at least 24 years of age or older to rent equipment and have a valid drivers license and proof of insurance. All customers must have Liability insurance.

### Terms Payment

Full Payment of rental contract is due 10 days before departure and may be made with credit card certified funds, traveler's checks or cash. Personal and company checks must be approved prior to departure.

NO REFUNDS ON EARLY RETURNS.

Major credit cards accepted: Visa, MasterCard

**Insurance / Liability**

**Lessee/Renter is responsible for all damage and cost to travel trailers, including tires. You must have Liability insurance & must contact your carrier to notify them and to make sure they will cover trailer while in your possession. Must provide proof of insurance at pick up.**

Lessee is liable for all-parking tickets & traffic violations. Report all accidents to office and police immediately.

AC, refrigerator or any appliances that might breakdown are not subject for refunds.

**Terms & Conditions**

All provisions of our rental agreement apply to each rental. Lessee will be required to sign this agreement at time of reservation. The rental agreement is available for review at any time prior to departure.

Units may not be taken out of the Texas unless approved by owner first. No Mexico travels under any condition, due to no insurance coverage.

**No smoking or pets** allowed in rented units at any time. Lack of compliance may result in forfeiture of security deposit and/or a minimum charge of \$200.

No items may be stored or transferred on top of units or on ladders that might be in back of units.

All rentals are scheduled for pick up with owner, time slots are every hour on the hour, please do not be late. If late you can be charged up to 100\$.

Again unit will be checked out completely as to operation and condition with you and owner before departure. At time of check out, all trailers will have propane gas filled back up by customer, holding tanks will be dumped and the interior and exterior cleaned. **If unit is not cleaned you will be charged for time and material cost.**

Based on the condition of the rental unit at the time of return, the appropriate charges will be applied against the security deposit.

Please allow 1 Hour for pick up of trailer to go through all details and responsibilities.

**Awnings:** Due to the sensitivity of the awnings, they are off limits. Please prepare to bring your own shade cover or rent pop up tents from Dependable Camper Rentals.

**All units must be cleaned on return.** If Pop Up is closed during wet conditions, canvas must be wiped off of debris and you must tell owner that canvas is wet. Canvas while wet cannot be closed over 4 hours with out being opened again to dry out. You are responsible for any mold damage that might occur if not properly taken care of. The same thing applies to the awning, must be wiped down of debris and reopened if wet.

**Motorhome**

First 500 miles are free with rental and anything over will have a .22 charge added on

Unit must be brought back full of gas, if unit is not you will be charged for fuel cost plus 45\$ service charge.

Anything towed by renter must be approved by owner of Coach, we will need a brief description and weight limits of objects. No items above 4000lbs period.

Unlimited Generator use for 10\$ per day.

**Availability**

The company's ability to provide a rental unit is contingent upon and subject to its return by the previous renter. If trailer is damaged before next rental it will be considered out of Company's control. Other units will be issued if and only if there is another unit available.

Please sign below that you have read and understand all above information.

Name: \_\_\_\_\_

Date: \_\_\_\_\_